

We are a training practice:

We usually have 1 or 2 specialist trainee's who are training to work in general practice. We also have Foundation doctor's who spend 4 months in practice.

How to access your medical records:

Using your NHS Account via Patient Access or the NHS App.

First, you need to register for online services and prove who you are. You can request a form at reception.

You'll need to ask your GP surgery for online access to your full record, or you'll only see your medicines and allergies.

Training afternoons:

We are closed for staff training on the third Thursday afternoon every month.

Investigation results:

Abnormal test results are actioned by the clinicians. The best way of accessing any test results is via the NHS App. Alternatively you can ring the practice after 2pm. Please note some results can take up to a week and x-ray results can take up to 2 week.

How to make a complaint or suggestion:

You can email or ring the surgery and request a complaints form. Or you can go on our website and download a copy. All complaints go to the practice manager for investigation.

Or you can pick up a complaints form from reception or ask them to email it to you.

Need Urgent Dental Care?

Call the Urgent Dental Care Service on:

0333 332 3800, available from 8am to 10pm every day, including weekends and bank holidays.

Travel Vaccinations:

If you are travelling to a country which requires vaccinations please collect a travel questionnaire from reception. Once completed the practice will access which vaccinations you need. Please make sure you make these arrangements at least 6 weeks before you travel.

Zero Tolerance Policy:

We expect all our patients to treat our staff with respect. Any instances of violence or verbal aggression may result in your removal from the practice list.

Albion Patient Group:

If you would like to join our Patient Group, please contact the practice and let us know. Meetings are virtual via Zoom or teams and all patients are very welcome to attend.

How to access 'out of hours' care:

If you require urgent medical assistance which cannot wait until the surgery re-opens please dial **111**. This is the **NHS 111** service and all calls are free from both landlines and mobiles. The 111 staff can guide you as to which service you need, including the hospital emergency department if necessary.

In an emergency you should call 999. Chest pains, severe shortness of breath or symptoms which may indicate a stroke constitute an emergency.

The NHS walk in centre, is on the grounds of Tameside General Hospital in Ashton-under-Lyne is open from 9am-9pm every day including bank holidays. They can help you with any urgent medical conditions which are not dangerous or life threatening.



NHS



*ALBION
MEDICAL PRACTICE*

Reception/Appointments:
0161 214 8710

Email:
prescriptionsalbionmedical@nhs.net

Website:
www.albionmedicalpractice.co.uk

Facebook Page:
Albion Medical Practice

Address:
1 Albion Street,
Ashton-under-Lyne,
OL6 6HF.

Surgery Opening Hours:
Monday - Friday 8:00am - 6:30pm
Weekend: Closed

About our team:

GP' Partners:

Dr Bradley (F)
Dr Douglas (M)
Dr Hayman (M)
Dr Idrees (F)
Dr Youssef (M)

Salaried GP's:

Dr Goatman (F)
Dr Spreckley (F)

Management Team:

Lesley Holt—Practice Manager
Jane Baines—Deputy Practice Manager
Lorraine Singleton—Reception Manager

Advanced Clinical Practitioners:

Naomi Mellor
Debra Summers
Amanda Vance

Pharmacist:

Zulfikhar Haque

Physician Associate:

Faiza Rehman

Practice Nurses:

Caroline Ogden
Sarah Latchford

Trainee Nursing Associate:

Collette Yates

Health Care Assistant:

Louise Griffiths

How do I?

Make an appointment to see a GP or advanced clinical practitioner?

- Ring the practice from 8am on 0161 214 8710.
- Go on-line and book appointments via the NHS App or Patient Access.
- We have 'on the day' appointments and pre-bookable appointments

Make an appointment to see a nurse, nursing associate or HCA?

- Just ring the practice at any time and book through the reception team. These are not available on-line as different appointments require different times ie asthma/diabetic reviews, blood tests etc.

Request a home visit?

- Ring the surgery on 0161 214 8710 as early as possible in the mornings. The 'on-call GP will then contact you.

Request an acute or repeat prescription?

- Repeat medication can be ordered via the NHS App or Patient Access.
- You can use our 'on-line consult' button on our website to order medication..
- Email : prescriptionsalbionmedical@nhs.net
- You can drop in your request via the post boxes outside or in reception.

**Please don't ring reception to order your medication. This option is only available to our house-bound or very vulnerable patients.

Request a sick note or medical report/letter?

- Use our 'on-line consult' button on our website.

Our Services:

Nursing Team:

- * Asthma reviews
- * COPD reviews
- * Diabetic reviews
- * HRT
- * Cervical smears
- * Travel Vaccinations
- * Childhood immunisations

Nursing Associate:

- * ECG's
- * Ear syringing
- * 24 hour blood pressure monitoring
- * Chronic disease reviews

Health Care Assistant:

- * Blood tests
- * ECG's

Pharmacist:

- * Acute and repeat prescribing
- * Medication reviews
- * Hospital discharge medication

Advanced Clinical Practitioners:

- * Minor illness
- * Chronic disease management

Physician Associate:

- * Minor illness
- * Mental Health & Dementia Reviews
- * Frailty reviews